



26 April 2022

## S1 Parent / Carer Evening

Dear Parent / Carer,

I wanted to write to you to let you know about our upcoming Parent/Carer Evening.

We will be continuing to hold this evening online. This is a system that has worked really well for us, and families, this year. We recognise the benefits of seeing families face to face, and have missed this opportunity, but this system has had more positive feedback than in-person Parent/Carer evenings. I have attached feedback from a recent online Parent/Carer evening at the end of this letter.

I will send information out on how to register and login with the S1 report, which will be issued to pupils on Thursday 19<sup>th</sup> May. You will be able to decide which staff you need to speak to discuss learning and progress from this report. Some staff may request in their report that you make an appointment to speak to them.

The time you have with staff is limited to 5 minutes, with a 1 minute changeover. This will allow you, and staff, to prepare for the next appointment. The system we use "parents booking" requires you to use one of the below devices and internet browser combinations for the video meeting technology to work:

**Apple iPhone/iPad (iOS 11+):** Safari

**Android phone/tablet:** Chrome or Firefox

**Linux computer:** Chrome or Firefox

**Microsoft Surface:** Chrome or Firefox

**Mac computer:** Safari, Chrome or Firefox

**Windows computer:** Chrome, Firefox or Edge (Chromium)

I will send more details out with the report, but please add Thursday 26<sup>th</sup> May (4.30pm-6.30pm) to your calendars.

Yours faithfully,

Kerry Galbraith Currie  
Depute Head Teacher

I thought it was brilliant, everything ran on time for a change.

Very easy to use

Great except for auto cut off & no reminder sent beforehand of appointment so unfortunately some were missed.

It ran very well, was able to have good discussion with all teachers

You didn't have to go looking for all the teachers, you got to speak to them without running late.

I was unable to access the appointment for Maths, however I was able to speak with his physics teacher. Very happy overall.

It was easy to use. No problems. Also with not having to make the trip into school it was more convenient for me.

Better than no parents night. On the whole good, although time was short- often got cut off.

Fine overall, a couple of connection issues & very abrupt ending of meetings

Some initial connectivity issues. Some difficulties in having a conversation due to the time allowed & information to get across.

All the teachers were really well prepared, concise & answered our questions.

Great. It was easy and effective.

Excellent but couldn't always hear very well. Teachers did try to turn the volume up.

I had to do it on my phone which wasn't ideal and took a bit of time to connect but overall I liked it

Really enjoyed it, was very easy to log in and clear instructions throughout. Only thing I didn't like was the abrupt cut off at 5 mins, I was mid flow with a couple of teachers and it ended.

Great the fact that after a busy day could access meetings from home. We did have a couple of issues with WiFi which meant that we only had a couple of minutes for one meeting. And where more than one teacher was on the call they were too far back and it was hard to hear with face masks.

No real issues, as I said it was quite nice after a busy day at work to access the meetings remotely We experienced delayed entry by about 20/30 sec for each appt. Very abrupt ending, possibly 15 sec before 5 minute session was up. This aside, we thought it worked well.

Very good, ran to time. Knew exactly when I would be speaking to the teacher.

System worked as described and cut off after 5 mins

However no flexibility to extend sessions if further discussion required.

Possibly a template could be sent out prior to meeting asking parents/carers to document areas of discussion to streamline discussions and ensure what matters to them is covered if online to continue

Perhaps give parents/carers option of whether they prefer online or face to face. I'm sure there will be varying views and good to give both options. So possibly a mix going forward.

I felt 5 mins was not long enough as we were deciding what subjects to choose and only managed to get started when we were cut off.

We found the Online Parent evening a complete disaster from start to finish. 1 couldn't get appointments with certain teachers due to time restrictions, 2 connection was either glitchy or not available by either party, 3 kept losing sound.

We found the whole experience no benefit to us and probably the same for the teachers!

Allows for a more structured approach with focus on where it should be. No waiting around.

It was very poor, I got cut off mid-sentence with most teachers, I was online but never got to speak to one teacher. I did not get all of questions answered, overall a very poor experience and not one I would like to repeat.

Excellent! Five minutes was the correct length of time, it was very efficient and very private. Thank you for introducing it.

It was good to finally have the opportunity to have a parental consultation. Appointment times were far too short and it was frustrating to be cut off mid-conversation. It was also difficult to hear when there were two teachers together as they were wearing a mask.

Easy to use. Had technical issues with two appointments as we had two parents dialling in. The first time it happened it took 2 minutes to resolve and on the second occasion her Dad couldn't connect to that meeting at all.

Really useful, simple to use

It was ok but I'd prefer face to face!

Easy to use.

The parent online consultations were straight forward for the most part. However 5mins is particularly long given this is Highers year for my daughter. 10mins would be more realistic.

It was so lovely to have a parents evening all be it in a different format! Access & each teacher appointment went smoothly but would have liked slightly longer than a 5 minute time slot with each teacher. Appreciate it is challenging to get the ideal but once again appreciate the schools efforts to at least host a parents evening in what continues to be challenging times for you all. You all continue to do an amazing job! Thank you.

Great system but couldn't hear teachers, they could hear me and volume on device was up so not sure what I needed to do as when it happened with all teachers can only presume fault was at my end

Excellent. Saved time. Can join from work or elsewhere so no need to take time off. Could do with an extra minute as mainly got cut off as it didn't start until 30 seconds were gone by the time I had clicked the microphone and camera.

Excellent. Very efficient. Straightforward. Huge improvement.

Successful

Easy to make appointments quickly, no issues

It was fine once I got on but definitely good for keeping times

Very efficient! Booking system was great and beneficial for the parent to choose appointments rather than rely on the pupil to make them!! We got cut off mid-sentence a couple of times but we had written our points down beforehand so we were able to ask questions straightaway.

Worked well and appreciated that there was no lengthy waiting around for appointments. Seemed to lose 30 seconds to a minute connecting and I don't think my poor broadband signal helped so I didn't have quite enough time to finish conversations but having said that the most important things were discussed.

Ok but poor Internet gave time delays so talking over each other

Much more timeous than face to face.

I found the sessions very good. Maybe an option to have either a 5 or 10min appointment would have been nice. But overall was easy to navigate and kept discussions to more relevant points.

Excellent. No waiting times and good enough time for feedback

Great! Convenient as well as efficient

Good, bit restrictive with time, especially as haven't met many of the teachers before

More convenient and streamlined

Informative information.

Very good and great that it was on time( sometimes used to miss slots if others over run)although could have done with a couple more minutes on some subjects especially as we were trying to

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discuss next levels of study - got cut off mid-sentence with a few. I think too, because it has been so long since last parents evenings, some teachers don't know the families.

It was very good to be able to meet the teachers. 5 minutes wasn't quite long enough if there was any concern to discuss, if all was going well 5 minutes was plenty of time.

Very good,

After some technical Difficulties, it went well

Much better than coming into school. More concise, no waiting, everything on time, to the point.

I really liked it. Worked well and meant we saw teachers at the allocated time. 5 minutes was quite short but meant discussion was ver focused.

Very good.

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